NOMINATION FOR AWARD						
AWARD		CATEGORY (If Applicable)		AWARD PERIOD		
Community Involvement in Environment Planning		Unit		1 Jan - 31 Dec 2001		
RANK/NAME OF NOMINEE (First, Middle Initial, Last) Oklahoma City Air Logistics Center Public Affairs		SSN (Enter Last 4 Only)		JCOM, FOA, OR DRU FMC		
DAFSC/DUTY TITLE		N 339-2026, (405) 739-2026				
UNIT/OFFICE SYMBOL/STREET ADDRESS/BASE/STATE/ZIP CODE  OC-ALC/PA, 3001 Staff Drive, Ste 1AG78A, Tinker AFB OK 731	145-3(	)10				
RANK/NAME OF UNIT COMMANDER (First, Middle Initial, Last)/COMMANDER'S TELEPHONE (DSN & Commercial)  Mai Can Charles I. Johnson II. DSN 339-2201 (405) 739-2201 (charles johnson@tinker af mil)						

SPECIFIC ACCOMPLISHMENTS (Use single-spaced, bullet format)

## **Overall Effectiveness of Program:**

- Model program for emulation AF-wide! Personal approach serves both community and base interests
  - -- Consistently resolves sensitive and emotional environmental issues before they become divisive
- -- Maintains positive relationships despite size of installation and significant environmental challenges Successfully addressed noise issues when Tinker runway closure/repair changed traffic patterns
- -- Accurately forecasted potential problems with aircraft operations moving to unusual areas and times
- -- Held public meetings to inform affected public, answer questions, avoid misconceptions, allay fears -- Coordinated with FAA, airfield managers, air traffic controllers to manage/alleviate the problem
- Aggressively managed Bird Aircraft Strike Hazard PA program to satisfy opposing priorities
- -- Informed public about sensitive wildlife preservation efforts while reducing known aircrew hazard
- -- Worked to refute wildlife advocate's misinformation; result: positive publicity and reduced threat
- Million-dollar plus recycling program...outreach to base employees and area schools a huge success
- -- School visits by costumed PAO as "Recycloman" and contests help get message across to students
- Constantly expanding on-base trail system preserves natural land, improves recreation, quality of life
- Largest industrial waste water treatment plant in DoD but constant attention keeps complaints low -- Odor problem used to drive frequent citizen and worker complaints; now a genuine success story
- -- EM and PA teamwork investigated, solved problem, communicated with internal, external groups
- Aggressive PA role in face of major off-base water contamination; managed publicity, solved problem
- -- Immediately informed public through previously scheduled community action meeting--fast facts
- -- Quick fix with bottled water for 40 households maintained peace while determining a long-term fix

## **Research and Planning:**

- Research to provide fast, accurate information about contamination key to calming fearful residents
- -- Used combination of door-to-door contacts, website and newsletter to refute misinformation
- -- Designed and distributed a follow-up survey to residents affected by water contamination problem
- -- Honest feedback helped EM find mutually acceptable solution for 37 of the 40 affected households
- Noise complaint investigations pointed to misunderstanding among civilian air traffic controllers
- -- Met with local airport officials, controllers to remedy without jeopardizing working relationship
- Avoided major clear zone conflict by close attention to community plans for future city development
  - -- Review of base requirements, community desires suggested changes that easily resolved problem
  - -- Met with city planners, developers to outline potential conflict, propose solution...win/win result
- **Program Execution and Evaluation:**
- Noise complaints reduced to near zero despite Tinker construction and unusual overflight areas, times
- -- Positive media coverage helped build and maintain public support of mission requirements
- -- Valuable training flights and mission accomplishment stayed on target with no community impact
- Incredibly positive media coverage of innovative bird strike hazard solutions despite local critics
- -- Headline: "Tinker puts safety first while being a responsible caretaker of the environment!"
- Constant feedback to wastewater treatment facility keeps the odor issue on high visibility issue list -- Pressure to improve led to terrific results: complaints down more than 90% compared to last year
- Recycling program generates enough money to run itself, as well as contributing to MWR funding
- Encroachment team brings solutions vs. obstacles for community leaders wanting to build facilities
- -- True partnership between base and community leaders yields both environmental, economic gains

## **Innovativeness of Program:**

- Joined forces with state of Oklahoma to sponsor mobile ecology education program for children -- Earth Day coup! Base volunteers receive training then teach innovative ecology to local schools
- Employing new technologies like Internet, e-mail to reach public, media on environmental concerns
- Environmental PAO in "Recycloman" character reaches local students with mix of humor, education
  - -- Enhances environmental awareness and highlights benefits of recycling at home, work and school

NOMINATION FOR AWARD (Continued)				
ANK/NAME OF NOMINEE (First, Middle Initial, Last)				
klahoma City Air Logistics Center Public Affairs				
ECIFIC ACCOMPLISHMENTS (Use single-spaced, bullet format) (Continued)  ontributors:				
wien Oeleanfale				
rion Ockenfels Jaior Barbara Carson				
lajor Barbara Carson t Col Dave Thurston				